Best Places to Work in the Federal Government®

The *Best Places to Work* rankings — the most comprehensive and authoritative rating of employee satisfaction and commitment in the federal government — are produced by the Partnership for Public Service.

2012 Agency Report
Federal Labor Relations Authority

Mission: To resolve complaints of unfair federal labor practices, to determine the appropriateness of units for Labor organization representation, to adjudicate exceptions to arbitrator's awards and to adjudicate legal issues relating to duty, bargain and resolve impasses during negotiations.

Scores and Rankings

	Score	Rank (out of varied totals)
Index Score	**74.3**	**8**

Category	Score	Rank (out of varied totals)
Effective Leadership	69.7	3
Effective Leadership - Empowerment	59.9	7
Effective Leadership - Fairness	60.2	8
Effective Leadership - Senior Leaders	72.6	3
Effective Leadership - Supervisors	76.4	4
Employee Skills/Mission Match	81.5	8
Pay	66.7	6
Strategic Management	70.0	5
Teamwork	79.5	3
Training and Development	70.1	5
Work/Life Balance	69.8	5
Support for Diversity	67.2	6
Performance Based Rewards and Advancement	57.7	6
Alternative Work and Employee Support Programs		

Demographic	Score	Rank (out of varied totals)
Female	75.0	2
Male	85.9	1
40 and over	77.8	3
Under 40		
American Indian or Native American		
Asian		
Black or African-American		
Hispanic or Latino		
Multi-racial		
Native Hawaiian or Other Pacific Islander		
White	82.6	1
Employees with Disabilities		
Veterans		
Senior Executive Service (SES)		

Previous Years

	2011	2010	2009	2007	2005	2003
Index Score	**76.3**	**68.3**	**19.5**	**18.1**	**41.4**	

Scores by Category	2011	2010	2009	2007	2005	2003
Effective Leadership	71.4	64.7	29.7	25.4	41.0	
Effective Leadership - Empowerment	62.5	53.2	21.8	15.1	40.9	
Effective Leadership - Fairness	60.0	56.0	24.3	19.0	30.9	
Effective Leadership - Senior Leaders	76.3	70.0	13.5	8.5	21.7	
Effective Leadership - Supervisors	76.8	69.6	52.6	50.8	65.6	
Employee Skills/Mission Match	85.0	80.9	62.6	60.9	74.0	
Pay	68.0	77.3	54.7	55.4		
Strategic Management	69.8	63.4	35.9	33.8	57.7	
Teamwork	82.4	74.9	60.5	58.9	66.1	
Training and Development	63.0	62.8	35.0	29.3	56.2	
Work/Life Balance	70.2	63.0	48.4	48.9	69.3	
Support for Diversity	63.6	54.9	41.2	41.9	50.7	
Performance Based Rewards and Advancement	60.1	54.9	28.7	30.4	47.9	
Alternative Work and Employee Support Programs						

Scores by Demographic	2011	2010	2009	2007	2005	2003
Female						
Male						
40 and over						
Under 40						
American Indian or Native American						
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Hispanic or Latino						
Multi-racial						
Native Hawaiian or Other Pacific Islander						
White						
Employees with Disabilities						
Veterans						
Senior Executive Service (SES)						

Workforce Size and Trends

Number of Employees by Year
2011: 125
2010: 125
2009: 114
2008: 112
2007: 120
2006: 129
2005: 145
2004: 171
2003: 186
2002: 185
2001: 187

Employees joined (2011): 6
Percentage joined (2011): 4.80%
Average joined (2004-2011): 11
Employees left (2011): 6
Percentage left (2011): 4.80%
Average left (2004-2011): 12
Rookie ratio (percentage of workforce with less than three years of service): 16.80%

More About the Agency

Headquartered in Washington, D.C.
Other Locations: Seven regional offices

http://www.flra.gov/